

Acceptable Use of MarTrust Account & Payment Services

This Acceptable Use Policy outlines the terms and conditions governing the use of payment services provided by MarTrust and the associated accounts held with us. By accessing or using our payment services, including but not limited to your MarTrust account, you agree to abide by this Policy and act reasonably and responsibly in utilising our services.

Authorised Use

You may only use our payment services for lawful purposes. For example, you can use our payment services for purchasing legitimate goods and services, for remittance to friends and family, and for incidental payments between crew members.

You can also use our services to send payments to non-sanctioned banks and to regulated payment processors.

Prohibited Activities

The following activities and use of your MarTrust account and payment services, are prohibited and could result in the closure of your MarTrust account (and access to MarTrust payment services) and/or other enforcement action as we deem fit:

- payments to unregulated payment processors acting without the necessary licenses;
- payments to Informal Value Transfer (IVT) operators (such as Hawala schemes) that effectively act as unregulated payment processors;
- payments for illegitimate or fake good and services;
- payments to crypto exchanges;
- engaging in fraudulent transactions or activities;
- circumventing or attempting to circumvent security measures;
- accessing or attempting to access accounts, data, or systems without authorisation;
- transmitting viruses, malware, or any other harmful code;
- engaging in spamming, phishing, or other forms of malicious communication;
- using our payment services to promote or facilitate illegal activities including but not limited to money laundering, fraud, or the financing of terrorism;
- violating the privacy of others or engaging in unauthorised data collection;
- acting in a way that we reasonable believe might harm our ability to provide our services to you or to any third party;
- engaging in any activity that violates the rights of others, including intellectual property rights, privacy rights, or contractual rights;
- controlling or allowing anyone individual or corporate to access any of our payment services, other than your own;
- providing false documents or false information to MarTrust;
- trading in foreign currencies for speculative purposes (that is, to take advantage of any expected rise or fall in the value of a currency) or to take advantage of discrepancies in the foreign exchange market; and/or
 - such other prohibited activities as communicated to you from time to time.

Security

MarTrust[®]

You are responsible for maintaining the security of your payment account credentials and other authentication information. You agree to notify us immediately of any unauthorised use of your payment account or any other security breach.

We may take necessary actions, including suspension or termination of your account, to protect the security and integrity of our payment services.

Compliance

You agree to comply with all applicable laws and regulations when using our payment services. We may require you to provide additional information or documentation to verify your identity or compliance with legal requirements.

We may, as part of our compliance-related checks, request additional supporting documentation.

Enforcement

Violation of this Policy may result in suspension or termination of your access to our payment services. We may investigate any suspected violations of this Policy and take appropriate action.

Any transaction performed using our payment services that is not in line with this Policy will be rejected and may result in restrictions or suspension to your MarTrust payment services, including but not limited to account closure.

Amendments

We may update or modify this Policy from time to time. Any changes will be effective upon posting the revised Policy on our website.

Continued use of our payment services after the posting of any changes constitutes acceptance of those changes.

Contact Us

If you have any questions or concerns about this Policy, please contact us at help@martrust.com