



Case study

Captain Igor Petrenko from EXMAR talks about his E-Wallet



MarTrust®
MARITIME PAYMENT SPECIALISTS



Igor Petrenko, Captain at EXMAR kindly agreed to chat with Stephen Hedge at MarTrust

EXMAR is a provider of floating solutions for the operation, transportation and transformation of gas. EXMAR's mission is to serve customers with innovations in the field of offshore extraction, transformation, production, storage and transportation



Meet Captain Petrenko from EXMAR

Stephen Hedge, MarTrust: Captain, can you tell us a little about yourself including how long you've been sailing?

Captain Petrenko: Sure, I started sailing when I was 20 years old in 2001 and have been sailing almost 22 years now. I've been with EXMAR since 2007 and have been a Captain since 2014.

A diverse crew of multiple nationalities

Stephen: How many crew members do you have on your vessel, and where are your crew members from?

Captain Petrenko: Usually, we have 20-24 crew members, depending on the vessel size. The crew members are all different nationalities; we have officers from Belgium, Jamaica, Ukraine, and Croatia. We have many Ratings from the Philippines.



On the MarTrust experience for crew

Stephen: Moving on to the MarTrust E-Wallet, have you started using it yet? What has your experience been like?

Captain Petrenko: I have been using it for two months already. I installed the app and it has been very user friendly - I like using it.

I've loaded and reloaded money from my E-Wallet to my card, this is very useful. I also exchanged from EUR to USD and vice versa.

I observed that the exchange rate is very good. The FX rates are more competitive than the banks, for sure.

So far, I have made a few transactions. For the first transaction, though, it takes some time to set up because it's important that you input your information correctly.



"I observed that the exchange rate is very good. The FX rates are more competitive than the banks, for sure."

Easy to use

Stephen: Does the MarTrust E-Wallet and card make it easier for you and your crew to make payments in-port and to send money home?

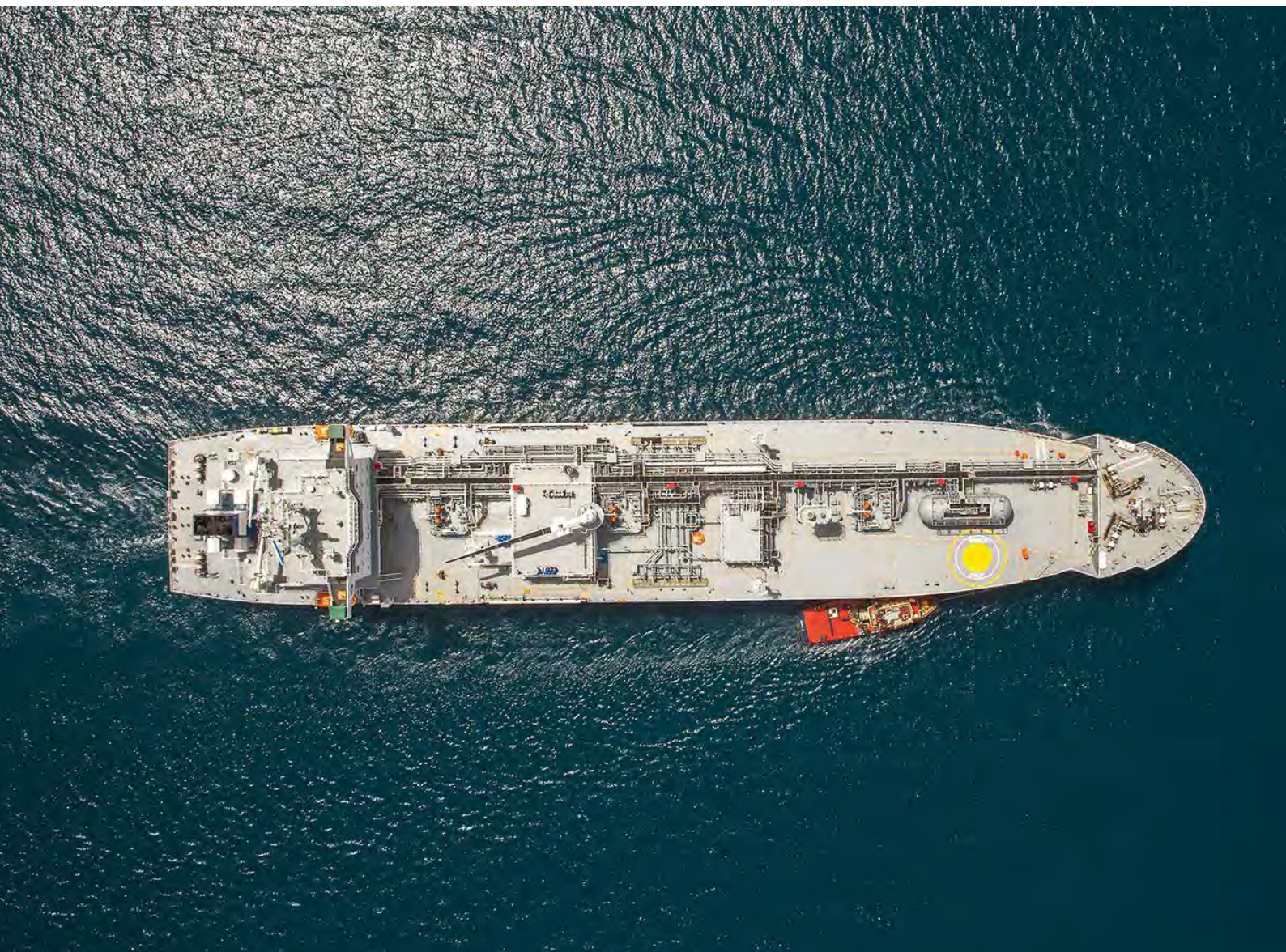
Captain Petrenko: Yes, I agree with that. The app is very user friendly! As I said, the only thing that takes some time is setting up the first transaction. Then after that, if you're using the app day by day, it's very easy.

Recommended by fellow seafarers

Stephen: Would you recommend MarTrust to other Captains and seafarers?

Captain Petrenko: Yes, absolutely! I can recommend MarTrust as I have been using it for two months and I have not had any problems or issues, which is very good.

I can trust this - maybe that's why it's called MarTrust.





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